HEALTHCARE FUTURE SUMMIT
REGISTRATION TERMS & CONDITIONS

The below terms and conditions apply to Delegates registering or companies sponsoring the registration of professionals interested in attending "Healthcare Future Summit" virtual event (the "Event" and at times is also referred to as the "conference") to be held from 6 – 8 December 2020, virtually. This Event is organized by INDEX Conferences & Exhibition Org. Est. (the "Organizer"). By submitting your registration you agree to be bound by the terms and conditions stipulated below:

ATTENDANCE AT THE PROFESSIONAL CONFERENCE

By completing this registration form, you confirm and acknowledge that you are attending the conference in your capacity as professionals working in the field of or with an interest in the field of the aforementioned event. The conference is for the benefit of the persons listed above only and not for lay persons or persons who do not qualify for the categories listed above. INDEX Conferences & Exhibitions reserves the right to refuse admission, and the same will be notified accordingly to the delegate.

CONFERENCE FEES & PAYMENT TERMS

- Prices for each Event plus VAT, where applicable, are correct at the time of publication. INDEX reserves the right to change the prices at any time but changes will not affect registrations which have already been confirmed by INDEX.
- Any VAT chargeable is to be payable by the delegates in addition to, and at, the same time as, the registration.

Payment Terms and closing dates for registration.

1. Registration rates will be offered to delegates until the 5th of December 2020 and payments via cheque, bank transfer, cash or credit card will be accepted.

2. If payment in full is not received before the Event, INDEX Conferences & Exhibitions reserves the right at its sole discretion and without liability either to require payment as a condition of entry to the Event or to refuse entry to the Event.
3. No refunds of any proportion of fees already paid (if any) will be made and any balance of the fees will remain due and payable where entry to an Event is refused.

THIRD PARTY AND GROUP REGISTRATION

1. If you are booking on behalf of another person, you confirm that you are authorized by that person to make the booking, and that the person has confirmed their agreement to be bound by these terms and conditions. You acknowledge and agree that both you and the person for whom you are making the booking will be bound by these terms and conditions mentioned herein.
2. You also acknowledge and agree to provide full and complete contact details of the delegates in the required format as requested by the Event's team.
3. INDEX Conferences & Exhibitions shall not be liable for the consequences or damages directly or indirectly ensuing from incorrect, misleading, imprecise or incomplete information either contained in the registration form or based on any other details furnished by the Delegate; INDEX Conferences & Exhibitions reserves the right to refuse to consider inadequately or not fully completed registration forms or registration forms submitted later than the date specified.

INFORMATION FOR REGISTERED DELEGATES

1. Participation will be regulated through receipts issued by INDEX Conferences & Exhibitions. Registration number will be issued only upon receipt of payment and participation in the conference will be admitted by presenting the registration number.
2. In the event you have registered but yet to receive the payment receipt, please contact us on info@hfs.ae.

CANCELLATION, SUBSTITUTION/REGISTRATION TRANSFER & REFUND POLICY

No refunds can be given. Conference fees once processed cannot be cancelled or refunded, however the following is permitted under the discretion of INDEX Conferences & Exhibitions:

1. Registration may be transferred to another person (substitution) subject to agreement with INDEX Conferences & Exhibitions and supported by clear written communication, in special conditions such as personal ailments or non-issuance of visas, INDEX Conferences & Exhibitions reserves the right to reject such a request. (Deadline for name change is within one (1) week after the request for approval).
2. In the event that INDEX Conferences & Exhibitions cancels the Event for any reason (except for force majeure circumstances), you will receive 100% of the conference fee paid.
3. In the event that INDEX Conferences & Exhibitions postpones the Event for any reason (except for force majeure circumstances) and the delegate is unable or unwilling to attend on the rescheduled date, you will receive 100% of the conference fee paid.
4. INDEX Conferences & Exhibitions reserves the right to cancel any registration after confirmation in which case all fees paid will be refunded. You acknowledge that the refund of registration fees is your sole remedy in the event of cancellation of your registration by INDEX Conferences & Exhibitions and all other liability is expressly excluded.
5. Except as specified above, no credits will be issued for other forms of cancellation.
6. INDEX Conferences & Exhibitions is not responsible for any loss or damage as a result of a transfer, substitution, alteration and/or cancellation/postponement of an event. INDEX Conferences & Exhibitions shall assume no liability whatsoever in the event is cancelled, rescheduled or postponed due to fortuitous event, act of god, unforeseen occurrence or any other event that renders performance of this conference impracticable, illegal or impossible. For the purpose of this Clause, a fortuitous event shall include, but not limited to: war, fire, extreme weather or other emergencies.

PROGRAMME CHANGES

Please note that Speakers and topics were confirmed at the time of publishing; HOWEVER, it may be necessary due to unforeseen circumstances to alter the content, timing speakers or venue. INDEX Conferences & Exhibitions reserves the right at any time to postpone, change the format, alter or modify the advertised Speakers and/or topics if necessary, Delegates/Participants, content and timing of the Event or any other aspect of the Event, in

each case without liability for any reason whether or not due to causes beyond its reasonable control. In the event that the Event is cancelled and other aforementioned occurrences, delegates will be notified promptly prior to the advertised date of the Event. INDEX Conferences & Exhibitions accepts no liability in respect of any loss or damage, whether direct, consequential or otherwise arising from any delay in providing the. Please visit the relevant website hfs.ae, which is updated regularly.

(Non – Appearance/Cancellation of Speakers)

- Should Speaker(s) of this Event fails to appear, either due to illness, accident or by cancellation, INDEX Conferences & Exhibitions accepts no liability for these, and that neither party, nor any representative shall be liable for any payment and/or refunds.
- INDEX Conferences & Exhibitions reserves the right without liability to refuse admission to, or to eject from the Event, any person in its absolute discretion, including (without limitation) any person who fails to comply with these terms and conditions or who in the opinion of INDEX Conferences & Exhibitions represents a security risk, nuisance or annoyance to the running of the Event. You agree to comply with all reasonable instructions issued by INDEX Conferences & Exhibition.

BANKRUPTCY OR LIQUIDATION

In the event of any Delegate committing an act of bankruptcy or if a limited company being wound up, this terms and conditions shall be determined void and all monies already paid shall be retained by INDEX Conferences & Exhibitions.

PHOTOGRAPHY AND OTHER IMAGE RECORDINGS

- All types of unauthorized photography and recording/transmitting of audio or visual material, data or information are expressly prohibited.
- Recordings photographs including screenshots or screen capture recordings may be taken at the Event, which may be used by INDEX in post-event publicity and on future marketing materials. If you do not wish to be in any photography, kindly notify a member of INDEX Events Team immediately upon commencement of the conference for further guidance.

NOTE: Please note that other attendees at the Event (delegates, speakers, exhibitors and sponsors etc.) may also take screenshots or screen capture recordings; INDEX accepts no responsibility in connection with the use of these photographs and/or recording methods..

DATA PROTECTION

- INDEX Conferences & Exhibitions may collect and process personal company data, which may include personally identifiable data such as the contact person's email, address and contact number ("personal data") in order to perform its obligations pursuant to this Terms and Conditions as well as to provide Delegate information about future events. INDEX Conferences & Exhibitions will mainly collect the personal data directly from Delegates when they complete the Application Form or through other approved INDEX Conferences & Exhibitions third party service providers. Provision of the personal data would be mandatory. Without such information INDEX Conferences & Exhibitions may not be able to perform its obligations under this Terms and Conditions, such as to contact the Delegate with anything related to the registration/Event (if any).
- Such data will generally not be transferred or shared with any other entity, though there may be disclosure or sharing of personal data for purposes of compliance with laws, regulations or directives by regulators or authorities. By submitting personal company data to INDEX Conferences & Exhibitions and completing the application form, Delegate's expressly consent, on behalf of their officers and employees, to the transfer and processing of that personal company data in the UAE and elsewhere.

*Compliance with all applicable data protection laws is of the utmost importance, this also includes the European General Data Protection Regulation of May 2018 (Regulation (EU) 2016/679) (the GDPR). Where shared Personal Data that constitutes EU Personal Data is transferred by the Organizer in a location outside of the European Economic Area "EEA", the Organizer shall comply with its obligations pursuant to Chapter 3 of the GDPR (Rights of the data subject) and Part V of the PDPA (Access to and Correction of Personal Data).

- **Consent and rights of the delegate**

i. By agreeing to this Terms and Conditions, the Delegate consent to the collection and use of his/her personal data as outlined in this Statement, including the use and provision of his/her personal data for direct marketing. Please send requests to access or correct data, to cease communications, and questions or complaints to: E-mail: info@hfs.ae

ii. Delegates' information is kept on INDEX Conferences & Exhibitions database and used by INDEX Conferences & Exhibitions to assist in providing selected products and services which may be of interest to the Delegates and which will be communicated by letter, phone, fax, email or other electronic means. The personal information which you provide to us will be held by us on a database and may be shared with INDEX Conferences & Exhibitions for direct marketing purposes. Please note, however, that INDEX Conferences & Exhibitions may release the Delegate's personal data if required to do so by law, or by search warrant, subpoena or court order.

iii. For company-related data, INDEX Conferences & Exhibitions utilize such information for the purpose of sending event-related offers, managing business processes with you as a Delegate, information and advertising prior and after the event, communication and delegate databases updating in the UAE and abroad, and market research.

iv. If you do not wish your personal data to be used together with the company data, you are free to object at any time to the further use and communication of your personal data to third parties by emailing it to us at info@hfs.ae

DISCLOSURE OF INFORMATION

Delegate's personal data without the data subject's permission, will not be disclosed or shared with any third parties for purposes other than those stated at the time the data was collected. INDEX Conferences & Exhibitions will retain the personal data it holds confidential but in certain circumstances, may provide or transfer the personal data to:

i. Its agents, advisers, service providers, contractors, and auditors, in connection with their operations and/or services for facilitating and enhancing their operations, conducting analysis, research and auditing based on the personal data;

ii. Its overseas offices, affiliates, joint ventures partners, which are also exhibition organizers, for the purpose of conducting direct marketing in relation to the promotion of and invitation to their trade fairs in UAE and around the world;

iii. Persons to whom the Organizer is required to make disclosure under applicable laws in or outside the United Arab Emirates.

COPYRIGHT

All intellectual property rights in all materials produced or distributed by INDEX Conferences and Exhibitions in connection with this Event is expressly reserved and any unauthorized duplication, publication or distribution is prohibited.

FORCE MAJEURE

INDEX Conferences & Exhibitions shall be under no liability if it shall be unable to carry out any provision of the Terms and Conditions for any reason beyond their control including Act of God, legislation, war, terrorist activity, fire, flood, drought, failure of power supply, lock out, strike or any other general cases of "force majeure" whether or not "ejusdem generis" with the foregoing or any cause not within INDEX Conferences & Exhibitions control or for any loss or damage sustained if the event is postponed or cancelled due to any of the foregoing causes.

AMENDMENT

INDEX reserves the right to amend these terms and conditions from time to time and you will be subject to the terms and conditions in force at the time your registration is submitted.

ADDITIONAL RULES AND REGULATIONS

- INDEX Conferences & Exhibitions reserves the right to interpret, alter and amend these General Terms and Conditions and to issue additional rules and regulations at any time they consider necessary for the orderly operation of the event, all interpretations of these Conditions and any additional rules and regulations by the Organizer shall be final.

- Delegate shall abide by the rules and regulations which are deemed to be integral parts of and incorporated into these General Terms and Conditions. In the event of conflict between the provisions of such rules and regulations and these General Terms and Conditions, these General Terms and Conditions shall prevail.
- In the event of a breach of any of the conditions herein INDEX Conferences & Exhibitions may in all cases retain all monies paid by the Delegate and recover further monies from the Delegate as provided herein. All communications should be addressed to:

  INDEX Conferences & Exhibitions Organization Est.
  P.O. Box: 13636
  Telephone: +971 4 520 8888
  E-mail: info@hfs.ae
  Website: www.hfs.ae

DELEGATE RULES & REGULATIONS

By completing the Delegate Registration Form, the Delegate acknowledges receipt of and agrees to comply with all the rules and regulations stated therein.

GOVERNING LAW

This Registration Terms and Conditions shall be governed by the laws of the United Arab Emirates, as applied in the Emirate of Dubai, and any disputes will be subject to the exclusive jurisdiction of Dubai courts.